



Supporting Children & Adults
with Special Needs Since 1977

Great Falls Office

Charlie T. Trott Building
215 Smelter Avenue N.E.
P.O. Box 2506
Great Falls, MT 59403
406-452-9531
Fax: 406-453-5930

Havre Office

Charlie T. Trott Building
215 Smelter Avenue N.E.
P.O. Box 2506
Great Falls, MT 59403
406-452-9531
Fax: 406-453-5930

Conrad Office

3 South Minnesota
P.O. Box 916
Conrad, MT 59425-0916
406-278-3238
Fax: 406-278-3240

www.qlc-gtf.org

Greetings Families, Friends and Patrons of Quality Life Concepts.

COVID-19.

Try as I might to find a different lead, our lives have literally been consumed with staying ahead of the virus. We have been fortunate, even lucky, but we know that the influx of COVID -19 has changed our focus, our relationships and even our skill sets. We are faring far better than many. Our staff have work—too much work—as we continue to support our people 24 hours a day. Our staffing numbers are down, our staff are pulling very long hours to make it happen but keeping our clients healthy and safe is our number one priority, so onward we continue.

We know it has been even harder for many of you. Parents and family members have been separated by restrictions in visitation as well as your own struggles to be well and be safe. Now, as we move through the holidays, we are even more aware of how fragile our clients are and just how lonely this road has been.

Despite COVID, we have accomplished quite a lot in 2020:

- In keeping with our mission to have people live more independently in their communities, we have been able to move several people from group homes to their own leases.
- We have invested in our barrier-free sites to make them more comfortable and accessible.
- We have invested in our staff through raises and HERO pay for the work they do every day to keep people safe.
- We are currently upgrading our technologies to offer more online support through Facetime and related platforms to keep families better connected, provide better training alternatives for staff and to help us navigate this new COVID world order.
- We recently signed a contract with the Wounded Warrior Independence Program and are proud to provide support now to those who have given so much to our country.

We understand so many people have been out of work and are facing their own financial and emotional challenges this year. To that end, and as much as we appreciate any donation, big or small, we would really like to take this opportunity to ask for your help in a different way this year. If you have someone who cares about people and is looking for a rewarding career opportunity, please send them our way. If you have a little extra, please consider the donation of a fun little gift, or maybe a gift card for gas, food, groceries or other items that we could share with clients or families in need. We are looking forward to a brighter 2021 and you can follow us on our Facebook page to stay in touch with what we're up to at <https://www.facebook.com/QualityLifeConcepts/>.

It has been a very hard year for all of us, and it seems like what we need most is some kindness and some fun. As always, we appreciate your consideration and your ongoing support. Thank you for entrusting us with the responsibility of providing care and support to people with disabilities across our region.

With gratitude,

Lori Wertz, CEO
Quality Life Concepts

“Thank You” Is Never Enough

Despite the challenges faced by so many across the state of Montana, **Quality Life Concepts** was blessed to still see such an outpouring of love and support during 2020. Friends and neighbors of QLC donated over \$31,000 to provide enhanced supports for individuals with developmental disabilities, in addition to the priceless in-kind donations we received of discounts for products and services, clothing, furniture and other household items. Year after year, our sponsors and patrons continue to show up to support our clients and that commitment means the world to us and them.



**Monetary Donations received by Quality Life Concepts from 7/1/2019—6/30/20

\$5,000 +

Shirley Rammer

\$3,000—\$4,999

CAPCON Construction
Carnahan's Towing & Auto
Repair
One Day Fun Day

\$1,000—\$2,999

Robert Kerkes
Taylor's AutoMax
Town Pump Charitable
Foundation

\$250—\$999

Big Sky Managed Care
Blue Cross Blue Shield MT
Eklund's Appliance & TV
Great Falls Voyagers
Asher & Kelly Hinrichs
Johnny's Bar
Mad Jake's
M&D Construction
Montana Credit Union
Dave & Lynn Morley
Len Nopen
Pre-Engineered Fire Systems
April Reppert
Tesla Roth
Ron & Carol Shipley
Roy & Nancy Souder
Stockman Bank
Gary Ulmer

Up to \$249

Amazon Smile
Amy's Morning Perk
Gary & Kathy Asich
Misty Baarson
Sarah Bennick
Dan & Tarra Betcher
Elizabeth Black-Sangster
Hank & Sara Branom
Jen Butler
Carpet Cleaning 406
Marnee Chapman
John Christensen
Krysten Converse
Peter & Karen Corda
County Charm Floral & Gifts
Discount Meats
Erin Faulkner
Five on Black Great Falls
Nancy Lang Galli
Rose Gehl
Marilyn Greely
Burton & Peggy Geiger
Brad & Denise Grisez
Paul Haffeman
Michiko Hamm
Dyla Jo Healy
Damian & Morgen Heckford
Dan & Vicki Heckford
Brian & Judy Held
Audrey Herbert
J. Wade Hodges
Ashley Huskins
Alicia Hutchinson
Danyel James
Zaeda June
Aaron Kirchner

Up to \$249 cont'd

Kroger
Link & Melanie Lauer
Morgan & Mindy Leach
Nancy Loncki
Mackenzie River Pizza Co.
George & Colleen McCabe
Bev McCurry
Doug McElroy
Mighty Mo Brewing Co.
Montana Business Archives
Kerry Montesanto
Mountain Title Company
North 40 Outfitters
Rory & Sarah Peck
Ronald & Judith Reighard
Schulte's Store & Coffee House
Kathy Seidler
Jeff & Bobbie Short
Kenneth Small
Gregory Smith & Lynn
Spencer-Smith
Teylor Smith
Smith's Food & Drug
Bryan Spece
Todd Springfield-Smith
Superior Tire
Shelby Tefft
United Methodist Women's
Group
Pat & Lynn Valtinson
Kevin & Wendy van Valkenburg
Lori Wertz
Taylor Wilson
Taylor & Danielle Wise
Shelby Wyrick